

Premises Location: The Aura is situated at 763-765 Harrow Road, Wembley, HA0 2LW in an area of business and residential properties on Sudbury ward.



Background:

Since the easing of lockdown restriction the premises has attracted a lot of complaints from local residents relating to noise nuisance and parking related issues. This has prompted an application for a review of the premises licence by the Brent Council Noise Control Team which is currently in public consultation until 08/06/2022. There is also an application to vary the premises licence which is also in public consultation.

The following information is submitted in support of the review application.

From: [REDACTED] >
Sent: Saturday, April 30, 2022 6:51 am
To: [REDACTED] <[REDACTED]>
[REDACTED] >
Subject: The Aura - 763-765 Harrow Rd, London, Wembley HA0 2LW

Dear [REDACTED]

RE: [REDACTED]

I am a police officer on emergency response team at Wembley Police Station, I wonder if you might be able to raise a concern to the local authority about the lack of CCTV coverage on Harrow Road, Sudbury namely near 'The Aura'.

This Venue has been generating numerous emergency calls with anti-social behaviour and criminality. Tonight we dealt with 4 males armed with large machetes, a car failed to stop for police having crashed into multiple cars. It would have been very useful if you could have seen the large crowds at around 0300 this morning, the debris over the road and the high number of cars damaged as a result of this one incident. I am sure the local residents are negatively impacted by this.

This venue generates dozens of calls to police all undoubtedly linked to the Aura lounge.

Would the local authority consider installing a camera that will help police deal with and reduce the demand for the venue and surrounding area? Is this something that as the local councillor you would be able to ask for?

CC: NW Licensing Brent for info.

From: [REDACTED]
Sent: 12 April 2022 13:51
To: Business Licence
Subject: Aura Lounge

Categories: [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

To whom it may concern,

I have been passed your email address from [REDACTED] regarding the problems residents are having with people using the Aura Lounge.

Firstly, people park on the double yellow lines directly under our bedroom windows then come back and start doing gas (nos) and drinking. I've reported this on numerous occasions to the police with registration and descriptions but nothing. Fights are common, there was a bad one around two weeks ago that went on for ages and then the rubbish these people leave behind when they leave and using the alley where our entrance is as a toilet is fairly common too.

Obviously it's worse Friday and Saturday but it does get trade all week.

It's the same type of people usually 20 to 30 years old mostly male, all ethnicities but more so black/mixed race.

I don't have a problem with people enjoying themselves but the blatant disregard of others is disgusting.

The club doesn't seem to proactively offer any solution to this problem and I think the hours they are open is encouraging people who have already been out to finish their night as late as possible and the problems we experience can go on to 4 or 5 in the morning.

From: [REDACTED]
Date: 1 December 2021 at 15:54:57 GMT
To: [REDACTED]
Subject: Loud music from licensed premises

Dear [REDACTED]

Hope all is well and keeping safe,

I would like to bring to your attention the loud music that is often blaring out from The Aura Lounge, 763-765 Harrow Road. The music is heard even with our bedroom windows closed and often goes on beyond 2am in the morning. I have tried calling them at that hour in the morning to complain but their phone lines go to voicemail. On Monday 29th November at around 2.15am I ended up calling the police who were unable to assist, who also did hear the music whilst I was on the phone to them and they did give a reference number to say we had made a complaint. Also phoned the out of hours Brent Council Noise/Nuisance line but as I had called after 2am the lady advised they had no one to assist but to report the incident online.

Can you please help and advise what can be done.

Regards

[REDACTED]

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From: [REDACTED] k on behalf of [REDACTED]
Sent: 06 October 2021 13:19
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Car Parked parallel to Barking Bay No13 No 15 Rugby Ave

Dear Esther,

I am aware of three crime reports that were recorded in the early hours on 3rd October concerning the same incident outside the venue.

It appears a male who was in the club was refused re-entry and an assault was alleged by this male against security staff.

Police attended the location and the male was then detained for a search which also included his vehicle.

The male was found to be in possession of class B drugs and potential Class A drugs pending drug examination of the substance.

Kind regards
Len



**METROPOLITAN
POLICE**

[REDACTED]
Sudbury Safer Neighbourhood Team
Wembley Police Station, 603 Harrow
Road HA0 2HH

Team E-mail: [REDACTED]

Web: <https://www.met.police.uk/a/your-area/met/brent/sudbury/>

From: [REDACTED]
Sent: 05 October 2021 14:41
To: NW mailbox - SNT Sudbury [REDACTED]
Cc: NW Mailbox - Licensing Brent [REDACTED]
Subject: FW: Car Parked parallel to Barking Bay No13 No 15 Rugby Ave

Dear SNT/Licensing Police,

In reference to the email below, it has been reported that the police were involved with an incident on the 2nd October 2021, do you have any information to share?

Kind Regards

[REDACTED]
Regulatory Services
Brent Council

Tel: [REDACTED]

www.brent.gov.uk
@Brent_Council

Subject: Car Parked parallel to Barking Bay [REDACTED]

Dear [REDACTED]
Hope you are keeping well.

You may have heard the nuisance that is being caused by the guests of the Night Club. On Saturday 02 December a car was parked opposite the bay on the even [REDACTED] and the owner must have gone to the Club for at least two hours there was mayhem in the street shouting, screaming knocking on the doors. The street was completely blocked for traffic for nearly two hours. I called out of hours and reported it and the enforcement came but could not take any action because it may seem legal because it was only a single line.

Police turned up after an hour about 11:00pm and taking some witness statement. I don't know what happened.

This is not the first time [REDACTED]. Could you please talk to other councillors and implement double line drawings from [REDACTED] please.

Residents are really fed up with this Night Club. You need to think long and hard about the nuisance, noise, pollution and anti social behaviours caused by this outfit.

Please copy other Councillors as well.

Thank you
Kind regards
[REDACTED]

Sent via BT Email App

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